



SERENDIPITY FARMS
AUSTIN, TX

LESSON POLICIES

GENERAL

Lessons are available on a monthly basis. Scheduling is done online. Please use the link below to set up your account and schedule lessons.

http://www.supersaas.com/schedule/Serendipity_Farms_Austin/Serendipity_Farms_Lessons

Before your first lesson, please fill out the Client Information Form and Liability Release which includes the rider's and/or the rider's parents' contact information.

Students new to Serendipity must take a private lesson to start. Our instructors will assess the student's riding level and then recommend the appropriate group lessons, if the student is ready. Students who have never ridden before should plan to be in private lessons for at least two months. Before signing up for Group Lessons, the rider must have control of the horse at the walk and posting trot independent from the lunge line.

Client Information

http://www.supersaas.com/form/Serendipity_Farms_Austin/SF_Client_Information

Liability Release

http://www.supersaas.com/form/Serendipity_Farms_Austin/SF_Liability_Release

Students are expected to be tacked up and on their horse by their scheduled lesson time. Riders are required to tack and untack their horses, so please allow for extra time (we suggest arriving 20-30 minutes before your scheduled lesson time). **If a rider is late to their scheduled lesson, the lesson will still end at the scheduled time.**

Students are invoiced at the end of the month for the entire month. A \$45 late-fee will be applied if the payment is not received by the 10th of each month.

Lessons are approximately 45 minutes to one hour long. Some lessons may end early, some may run a little longer, depending on the progress made during the lesson, the

condition of the horse(s), the energy level and attention span of the student, etc. The instructor's discretion will determine the length of the lesson.

We have a responsibility to our wonderful lesson horses. In order to ensure that they stay happy and healthy for many years, we do not allow them to jump higher than 2'6" and we may restrict the number of days per week that each horse jumps.

Serendipity Farms charges a \$45 fee for returned checks in addition to any bank fees.

CANCELLATION POLICY

Absence from a lesson requires at least a 24-hour notice to the instructor. If adequate notice is NOT given, the lesson will be forfeited and charged (lessons cancelled by Serendipity Farms or by the instructor do not apply and will not be charged). Refunds are not given for missed lessons.

BAD WEATHER POLICY

Whenever possible make-up lessons will NOT be offered for bad weather. In the event that riding is not available due to bad weather, a barn lesson will be given which will cover horse care, horsemanship, etc. If a student does not attend the barn lesson, the rider will forfeit any make-up without refund or credit.

EQUIPMENT

Paddock or tall boots, long pants and a riding helmet are mandatory. Optional equipment includes: half or full chaps, breeches, spurs, crop, gloves, etc.

RIDER RESPONSIBILITIES

The rider is expected to check their assigned horse for any missing or twisted shoes or any signs of injury while grooming and to immediately inform their instructor of any findings. **Students should not expect to ride the same horse for every lesson.** Students are required to clean up after their horse (includes sweeping up after horse excrement and after picking out hooves). Riders are also required to put away all tack and grooming supplies. Riders or their parents are required to update their contact information if it changes by filling out a new Client Information Form (please use the link above).

PARENT RESPONSIBILITIES

We kindly ask that parents refrain from interacting with both students and the instructor during lessons. Parents are not allowed inside the arena at any time during a lesson. It is highly recommended that parents, who wish to observe lessons, do so from a distance in the seating areas provided away from the arena fencing. All refreshments should be given to the student prior to the start of the lesson and should be inside the arena with the instructor.

HAPPY RIDING!